



Dyad arrives at the clinic for appointment

CSR checks dyad in and asks woman to complete screening forms on tablet while in waiting room

MA rooms dyad and takes vitals of both mother and child

IPROMOTE staff introduces self to mother and takes tablet to review survey responses prior to visit. Staff to document refusal of forms in REDCAP

Positive Screening?

PCP Completes Visit

- a. Edinburgh Postnatal Depression Scale/PHQ9 (every appointment)
- b. PC-PTSD (Initial)
- c. CAGE AID modified (initial)
- d. E-HITS modified (initial)
- e. Child forms as directed by age of child

Verbal hand-off of positive screening result to PCP by IPROMOTE staff

PCP conducts visit. Includes brief intervention about area of concern.

PCP introduces the Collaborative Care model and the SW role

Patient interested in learning more at time of visit?

Warm introduction to SW by PCP

See BH Workflow

PCP lets mother know IPROMOTE staff will follow up in a week to check in

Verbal hand-off between PCP and IPROMOTE staff about patients needing follow up related to refusal

2Gen Workflow Initial Visit
Updated: 7/29/2020
Key:
 CSR responsible
 MA responsible
 IPROMOTE Staff responsible
 PCP responsible
 SW responsible